

Code of Conduct for Parents



Parents are expected to:

1. Complete and return the Membership and Consent Form plus the Medical and Consent Form as requested by the Club and detail any health concerns relevant to the child on the Consent Forms. Any changes in the state of the child's health should be reported to the Club prior to coaching sessions/galas and the Consent Forms updated. Please also ensure the Club has up-to-date contact details for you, and an alternative person to contact in case of an emergency.
2. Ensure that payment of Membership and Term fees are made promptly when they fall due (see Welcome Letter for details).
3. Deliver and collect the child punctually to and from coaching sessions/galas. Please remember that your child is your responsibility unless they are in the pool. You should inform a member of the Committee or Coaching staff if there is an unavoidable problem.
4. If the Club changes your child's lane and/or session time please remember that the change is to provide appropriate levels of training and enable your child to progress and such changes should be facilitated and encouraged at all times.
5. Ensure your child is properly and adequately equipped for the training session/events including all required equipment, ie. hat, goggles, etc.
6. Inform the Coach/Team Manager before a session if your child is to be collected early from a coaching session/gala, and if so by whom.
7. Ensure your child has read and understood their Code of Conduct and will obey the rules therein.
8. Behave responsibly as a spectator at training/galas and treat swimmers, Coaches, Team Managers, Committee Members and parents of your and other Clubs with due respect meeting the ASA commitment to equality, diversity and inclusion.
9. Ensure they do not use inappropriate language within the Club environment.
10. Show appreciation and support your child and all the team members. Teach them that they can only do their best!
11. Ensure your child's needs are met in terms of nutritional needs and listen to advice given from the Club.
12. Support the Club Coach and Committee appropriately and raise any concerns you have in an appropriate manner. Details of the Club Welfare Officer and Complaints Procedure are located on the Club Notice Board and the Club website – www.pzswimclub.co.uk.
13. Not enter poolside unless requested to do so or in case of emergency. If you wish to have a discussion with the Coach please ask at the desk how this can be arranged.
14. Most of all, help your child enjoy the sport and achieve to the best of their ability.

The Club will undertake to:

- a. Inform you at once if your child is ill and ensure their well-being until you are able to collect him/her.
- b. Ensure good Child Protection guidelines are followed at all times to keep your child safe.
- c. Ensure all activities are properly supervised/taught/coached and consent is obtained for any activity outside of that previously agreed.

The Parent has a right to:

- a. make a complaint to the Club if they feel the Club or a member of the Club is not acting appropriate to ASA/Club laws and rules. Details of how to do this can be obtained from the Club Notice Board and the Club website – www.pzswimclub.co.uk.
- b. make a complaint on behalf of their child to the ASA.

Any misdemeanours and breach of this Code of Conduct will be dealt with in accordance with the Club's Disciplinary Code.

1. In signing this Code of Conduct I am confirming that I have read all of the Club Policies, including the Club Constitution, as outlined on the Club website – www.pzswimclub.co.uk – or in the Club folder which is available upon request at the desk, and accept their terms and conditions.